



Joel W. Schwartzkopf, PA-C, MPAS
MBA Class of 2019
Colorado State University

- Worked with an independent risk management firm to arrange special training for providers and staff to develop best practices for promoting patient safety with sensitive exams.
- Partnered with SLiCE to develop an alternative spring break experience for CSU pre-health students that will launch in March 2019. This service experience will expose students to medical volunteering. In keeping with the land-grant mission of CSU, this trip will focus on a rural community in southwestern Colorado.
- Developed and executed a study (highlighted in bottom left) examining efficiencies and waiting times in the medical clinic to create internal benchmarks and leaner workflows.
- Helped coordinate a half-day safety retreat for the staff which included a one-hour presentation by the fellow on creating a culture of safety and quality at CSUHN.
- As chair of the CSUHN Employee Wellness and Engagement Committee, the fellow is developing and enacting programs to increase employee health and cooperation across teams.
- Active member of the quality improvement, safety, and accreditation committees.
- Developed a presentation on medical ethics that was delivered at a statewide medical conference.
- Wrote and revised key clinical and administrative policies and procedures to reflect current evidence-based practices.
- Coordinated “Stop the Bleed” training for the entire staff.
- Lectured to pre-health students in the Key Communities and student clubs about future opportunities in medicine.
- Represented CSU’s medical services at the American College Health Association national conference in Washington, DC. At this conference, the fellow was elected president of the Rocky Mountain College Health Association for 2018-2019.
- Completed CSU’s Supervisor Development Program, Ready Colorado State, Safe Zone, and other CSU-specific training.

The structured nature of the fellowship allowed for practical application of skills learned as a graduate student in the CSU MBA program. The overall outcome of the fellowship has been a positive contribution to the operations of CSUHN. The fellowship will continue to provide similar experiences in subsequent years and become a pathway for the preparation of clinical and administrative leaders in healthcare. Future work will focus on ongoing development of experiences for subsequent fellows and recruiting qualified candidates.