

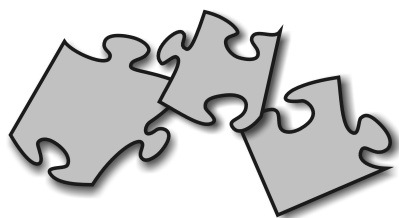
Library Connection

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Spring 2001

Colorado State University Libraries

The Puzzle of Disaster Recovery



Since July 27, 1997, Library staff has been piecing together the puzzle of disaster recovery. The pieces have been seemingly large, like those from puzzles designed for toddlers. The first three pieces were the gift solicitation project, the gift augmentation project, and the recovery of damaged materials project.

We have now embarked on the final piece of the puzzle that will make the disaster recovery complete. This fourth piece is called total loss recovery. It will allow us to replace critical titles that were declared a total loss (unrecoverable) and shape the Library of the future. Like the first three puzzle pieces, this fourth one involves many components – an information technology plan; the Provost's Task Force on the Future of CSU Libraries; the University Strategic Plan (KS/IP 2.4); and a spending plan detailing activities for the years ahead.

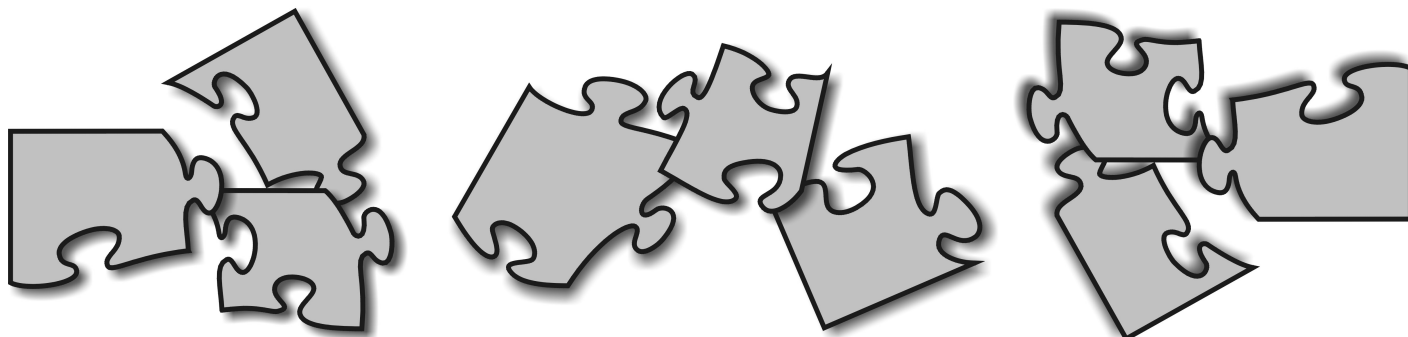
Library staff developed a very extensive information technology plan that encompassed electronic resources and services, and our IT infrastructure. This plan was a very important part of the seventeen-member Provost's Task

Force recommendations on the Libraries' future role and new directions from the University perspective. These recommendations were then translated into KS/IP 2.4. Currently, Library staff is finalizing the spending plan for the Provost that attaches costs to each item. When that spending plan is approved, we can get the final piece properly placed in the disaster recovery puzzle.

Conceptually, piecing together a complicated puzzle is very challenging. Completing it, however, is a great accomplishment. Part of our sense of accomplishment is assuring that Morgan Library will not only be whole again, but even better than it was pre-disaster. Meanwhile, I want to express my gratitude to all of our patient and understanding users and to the entire Library staff who have been so instrumental in our recovery efforts. To them, I am eternally grateful.

A handwritten signature in black ink, which appears to read "Camila Alire".

Camila Alire
Dean, University Libraries



Generous Gifts Improve Collections

A silver lining to the devastating flood in July, 1997 was the overwhelming generosity of the publishers, libraries, and individuals who donated thousands of books and journals to replace nearly 100,000 damaged volumes. In addition, over 220,000 gifts were received that did not match damaged or lost items. These extra gifts offered a wonderful opportunity for the Library to augment its depleted collection.



*Jenn Vigil and Laurie Douglas
screen gifts at Old Fort Collins
High School*

Over 8,000 boxes of these gifts were stored in Rigden Farm on Timberline Road until they could be processed.

In Spring 2000, Library staff implemented the Gifts Augmentation Project (GAP) in the former media center of Old Fort Collins High School. The

GAP project, now in its first phase, involves screening materials item-by-item to determine what is appropriate to add to the Library's collection. Five full-time

staff members are currently screening these items to make that determination. Journal volumes that fill gaps in the Library's ongoing subscriptions, current monographs, and volumes on selected topics are automatically accepted. Older materials undergo a second review by Library staff and interested faculty. Materials not selected by the Library are offered to the University of Northern Colorado and community libraries. Play scripts and music scores are sent to CSU's Department of Music, Theatre, and Dance.

In the second phase, beginning Spring 2001, materials that the Library accepts will be processed and added to the collection. Overall, the project will add approximately 25,000-30,000 volumes to the Library's collection, including many valuable materials that would be otherwise unobtainable. For additional information contact Pat Smith, 491-1856, or psmith@manta.colostate.edu.



*Boxes of gifts stored at
Rigden Farm*

Fast ILL Becomes RAPID Forever

The Library has been very fortunate to receive special Interlibrary Loan (ILL) services to assist us while we recover from the flood disaster. ILL departments from libraries in every state in the country, as well as many international libraries, have provided library materials to our users.

In addition, six partner libraries have provided rapid-response assistance to send flood-damaged journal articles to us through an expedited program designed by Colorado State University staff. This FastFlood delivery service continues to receive high praise from users for its quick turnaround time. Behind the scenes, Library ILL staff has also been working closely with four academic libraries to obtain approximately 2,500,000 replacement pages for flood-damaged books and journals.

The Library is using special recovery funds to

combine the best features of the FastFlood project and the temporary page replacement project to design and implement a long-term expedited delivery service for ILL journal articles. Colorado State University is working with these partner academic libraries to develop a bi-directional delivery service that promises to serve as a national model. Our partners for this project include: Arizona State University; University of Arizona; University of Northern Arizona; University of Colorado, Boulder; Washington State University; University of Massachusetts, Amherst; and Florida State University.

This project, known as RAPID, will enhance the state-of-the-art ILL service you have come to expect. For additional information contact Tom Delaney at 491-1866, tdelaney@manta.colostate.edu.

Evolution of Disaster Recovery



On July 28, 1997, a flash flood rushed into the entire lower level of Morgan Library damaging almost 500,000 volumes.



Damaged materials are packed out to stabilize them by freezing for later freeze/vacuum drying. A restoration company began the pack-out on July 31, 1997.



CSU contractor staff members work with damaged materials in temporary processing plant located in Green Hall. Steps include inspection, page cleaning, page replacement, binding, and updating the online database.



Restored materials are returned to the collection and shelved in Morgan Library. The repair process is nearing completion.

Services Keep Improving More Databases

Academic Ideal
Academic Universe
America History and Life
Congressional Universe
Historical Abstracts
JSTOR
netLibrary
SciFinder Scholar
Statistical Universe
Web of Science

Faster InterLibrary Loan

Fast Flood Delivery
Web Delivery of Journal Articles

More Delivery Services

Shop on Sage
Prospector

More Technology

Circulation Laptops/Wireless
Access
Many More Computer Workstations (and More on the Way)
Public Scanners in the Journal Room and the Electronic Information Center
Easier Remote Access to Library Resources 24 Hours a Day
Electronic Reference Service
Ask a Librarian

Titles too damaged for repair will be reviewed and core, critical items will be replaced. We invite campus participation in this important step. Visit the Library web site for more information:

<http://lib.colostate.edu>

Click on **Recommend Core Critical Titles** under **Current Highlights** to review titles.

One very positive result of Morgan Library's disaster is a unique book titled *Library Disaster Planning and Recovery Handbook*, edited by Camila Alire, Dean, University Libraries (Neal Schumn Publishers, 2000). This lengthy work, composed of contributions from a large number of Library faculty and staff, provides practical, comprehensive, first-hand information that will greatly help other libraries plan for disasters and respond quickly and thoroughly when they occur.

Employee News



Nancy Chaffin

Nancy Chaffin is the Libraries' first Metadata Librarian, a position refocused to address Web knowledge organization. Nancy formerly served as Serials Librarian and Coordinator of Information Access at Arizona State University, West Campus. She brings a wealth of experience in serials management and electronic full-text options for journals. Among her professional activities, Nancy has been the consultant to the American Library Association's Library Materials Price Index Committee and was responsible for the annual publication of the U.S. Serial Services Prices Index. Her research interests include access issues, user needs and technological developments. A self-described "Sunday hiker," Nancy quilts and is ready to begin container gardening now that she is in Colorado. Nancy may be contacted at 491-1847, nchaffin@manta.colostate.edu.

Kate Cunningham

Kate Cunningham joined the faculty as a humanities reference specialist with subject responsibility for Art, Philosophy, Foreign Languages & Literatures, and Design & Merchandising. She is already working with the International Poster Collection and has joined other members of the Fort Collins and Denver arts communities on the Planning Committee of the Colorado International Invitational Poster Exhibition. Her educational background includes a B.A. in Art History from the State University of New York at Buffalo, including German and Spanish language studies, and a Masters in Library and Information Science from the University of Texas at Austin. Most recently she was an art librarian at the Houston Public Library. Kate is enjoying life in a smaller community and especially likes the mountains, having grown up in New York near the Adirondacks. You may contact her by email at kcunningham@manta.colostate.edu or by phone at 491-1859.

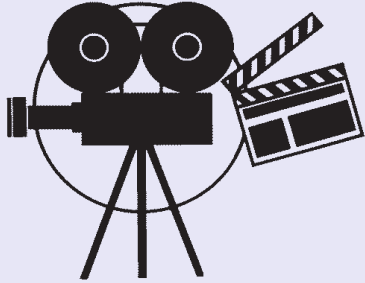


Dean Hendrix

Dean Hendrix is the Libraries' new Biological Sciences Reference Librarian. Prior to his arrival at Colorado State, Dean worked in the University of Texas' Physics-Mathematics-Astronomy Library while obtaining his library degree. Dean received a B.A. in the Plan II Honors Program from the University of Texas at Austin. He earned a Masters in Library and Information Science from the University of Texas Graduate School of Library and Information Science. Dean has already developed new Web resources guides for his areas of responsibility, which include Anatomy & Neurobiology, Biochemistry & Molecular Biology, Biology, Botany, Microbiology, Pathology, Physiology, and Zoology. Dean enjoys teaching and working with multimedia Web resources. He also sang in a number of Austin punk bands, including Hottie '78, Fun Machine, and Systems of 10. You may reach Dean at 491-4262, or dhendrix@manta.colostate.edu.



Coming Attractions



The International Poster Collection Web site (<http://manta.colostate.edu/posters>) is being revised and enhanced. New features will include a searchable poster database of digital images, with full metadata records and searchable poster artist database. Changes will be complete in time for the next Colorado International Invitational Poster Exhibition that begins September 13, 2001.



CSU Librarian Doug Ernest (left) meets Representative Bob Bacon (D – Larimer County) at Colorado Library Association Legislative Day on February 22, 2001. The luncheon session allowed librarians across the state to express their concerns to state legislators, including Rep. Bacon.



Colorado State University Libraries
Fort Collins, Colorado 80523-1019

Library Connection is published each semester during the academic year to acquaint users with the resources of Colorado State University Libraries. Requests to be placed on the mailing list or comments about the newsletter should be referred to the Newsletter Editorial Board: Julie Wessling, Chair (491-1838 or jwessling@manta.colostate.edu), Allison Cowgill, Tom Delaney, Cathy Harris, Suzanne Taylor, and Pat Vandeventer.